

**CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE**  
**Monday 13<sup>th</sup> February 2016 at 1000 hours in the Council Chamber,**  
**The Arc, Clowne**

<b>Item No.</b>		<b>Page No.(s)</b>
	<b><u>PART A – FORMAL</u></b> <b><u>PART 1 OPEN ITEMS</u></b>	
1.	<b><u>Apologies for Absence</u></b>	
2.	<b><u>Urgent Items of Business</u></b>  To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972	
3.	<b><u>Declarations of Interest</u></b>  Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:  a) any business on the agenda b) any urgent additional items to be considered c) any matters arising out of those items and if appropriate, withdraw from the meeting at the relevant time.	
4.	Minutes of a meeting held on 16 <sup>th</sup> January 2017.	3 to 7
5.	List of Key Decisions & Items to be Considered in Private. <i>(Members should contact the officer whose name appears on the List of Key Decisions for any further information).</i>	8 to 14
6.	Corporate Plan Targets Performance Update - October to December 2016 (Q3 – 2016/17)	15 to 23
7.	Action Plan and Update on the Health and Wellbeing Survey	24 to 27
8.	Work Plan	28 to 30
9.	Update on the Review of District Heating - Verbal	